

CHECK-IN HERE

SPEED UP SERVICES

A QUICK GUIDE TO MOTOROLA DIGITAL TWO-WAY RADIOS

SPEED UP PROFITABILITY



RECOMMENDED SOLUTIONS

-  Front Desk
-  Concierge
-  House Keeping
-  Food & Beverages

	SL Series	XiR P8600 Series	XiR P6600 Series	Bluetooth Earpiece
Front Desk	●			●
Concierge	●	●		●
House Keeping	●	●	●	
Food & Beverages	●		●	●

ENHANCED SOLUTIONS

ENHANCED TRANSMIT INTERRUPT SUITE

Interrupt a call, clear the channels or disrupt transmission for all calls over the internet using the IP Site Connect (IPSC) and prioritise communications for your large user base using the Capacity Plus.

CAPACITY PLUS

MOTOTRBO Capacity Plus is a scalable, single-site digital trunking solution to expand the capacity of your MOTOTRBO system more cost effectively. You can link up to 1,200 MOTOTRBO radio users to voice and data without adding new frequencies.

DUAL CAPACITY DIRECT MODE

Support two simultaneous transmissions within a 12.5 kHz allocation of spectrum to yield 6.25e (2:1 TDMA) operation for Direct Mode transmissions. Instantly, you can support more radio users talking on the same radio frequency at the same time.

DIGITAL TELEPHONE INTERCONNECT

Seamlessly links landline and mobile phones with two-way radios and save costs by leveraging your existing Analog Phone Patch (APP) box equipment.



HOSPITALITY

EXPERIENCE IS EVERYTHING

When hotel guests can choose to stay at any hotel of their choice, hoteliers need to give them reasons to choose their brand and stay loyal. In the battle for guests' hearts and wallets, there is only one thing that keeps them coming back: **THE EXPERIENCE.**

To build extraordinary experiences, hoteliers can better serve their guests by connecting with guests, enabling associates and empowering IT.

CONNECT WITH GUESTS

Deliver what guests want, before they do. MOTOTRBO™ portfolio of digital portable radios provide clear and reliable communications to ensure personalised experiences that connect with every individual guest.



SL SERIES

Leverage the slim design, Intelligent Audio, integrated Bluetooth and covert mode to enhance your level of professionalism and discretion. Enabling you to provide superior customer service and faster response times.



XiR P8600 SERIES

Provide integrated Bluetooth audio and data, GPS, Intelligent Audio and customisable voice announcement feature for unrivalled voice and data communications. Leverage up to 32 channel capacity, emergency button, IP57 specifications for submersibility and FM intrinsically safe option.



XiR P6600 SERIES

Offer best-in-class audio in a scalable solution such as Intelligent Audio and voice announcement features. Take advantage of 16-channel capacity, two programmable buttons and IP55 specifications for water protection.

CHALLENGES

- Highly concentrated industry where guests have many options to spend their leisure and business dollars
- Raising business costs demand higher efficiency, productivity and performance to keep ahead

PROBLEMS

- Guests expect a flawless level of service
- Guests seek a high standard of professionalism
- Guests demand rapid response to requests

NEEDS

- Pay attention to detail
- Render exceptional customer service
- Speed up response to guest requests

BENEFITS

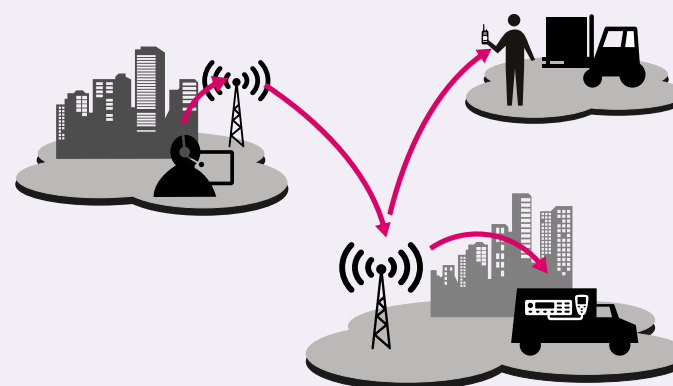
- Reach your workforce anywhere they go with voice and data
- Improve efficiency and safety on the job
- Keep connected easily and seamlessly
- Improve response time and customer service
- Maximise your system investment and infrastructure
- Enhance value and reduce operating costs

EMPOWER IT

When IT doesn't have to do everything, they can do anything. With a reliable communication infrastructure that is simpler to deploy and manage, IT managers can move beyond troubleshooting and unleash their true capabilities.

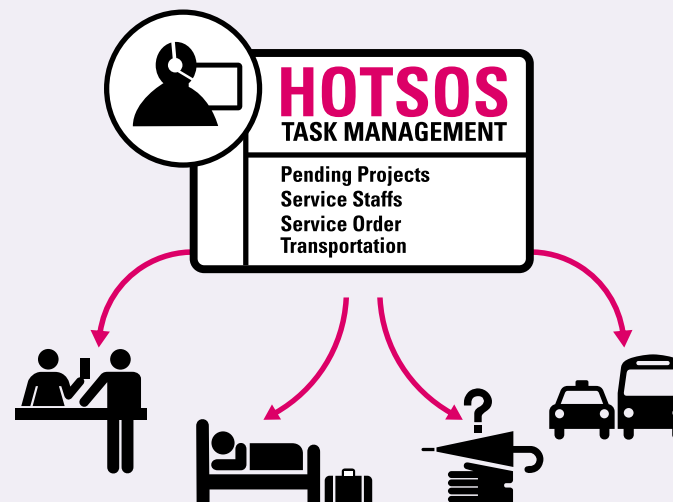
RADIO MANAGEMENT & OVER-THE-AIR PROGRAMMING (OTAP)

Better manage your radio fleet by deploying radio updates without onsite programming and provide critical services like add/remove channels, modify talk groups, and change contact lists anytime over-the-air.



HOTEL SERVICE OPTIMIZATION SYSTEM (HOTSOS*)

HotSOS is a task management system with an Ordered Console to dispatch guest requests and monitor all pending jobs with reports on staff utilisation, productivity, response-resolution, and service order details.



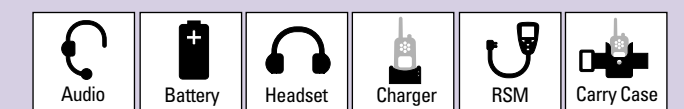
* HotSOS is a licensed third party application for use in MOTOTRBO radio. [Contact us](#) for more information.

ENABLE ASSOCIATES

With the right tools, hotel associates can do more than ever. To engage the guest, hotel associates need to be as informed as they are, and more connected than ever. Give associates anytime access to the right information and tasks, so that they can provide the right services right away.

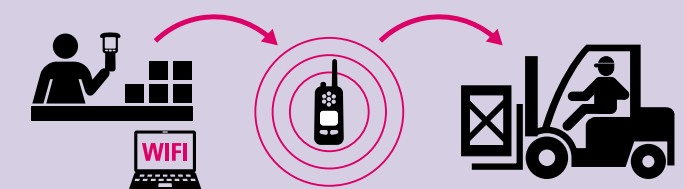
ACCESSORIES

- Unobtrusive accessories from surveillance to Bluetooth® earpieces enhance discreet communication while increasing guest satisfaction
- Lightweight headsets and discrete earpieces ensure your employees get the message, not your guests
- Complete suite of nylon carry cases, swivel belt clips and ultra lightweight headsets are comfortable to wear during the longest shifts



BLUETOOTH VOICE & DATA

With integrated Bluetooth, MOTOTRBO™ radio uses can pair a Bluetooth headset or accessory without a dongle. The Bluetooth 2.1 Secure Simple Pairing enables automatic pairing of earpieces when users power the radio, giving them the freedom to take radio off the belt or move around within 30 feet.



EXCELSIOR HOTEL, Hong Kong

In hospitality, delighting guests requires exceptional services at all times. MOTOTRBO™ provided Hong Kong's Excelsior Hotel with efficient workforce communications for exemplary customer service.

We have had positive experiences using Motorola's two-way analog radio solutions. It has been the backbone of employee communications for many critical functions. Using two-way radio, we could offer two-way text messaging with voice communications and telemetry function all rolled up in a single device.

- Herman Wong, Assistant Chief Engineer, Excelsior Hotel